

Your Access Statement

A description of your facilities & services to inform people with access needs



VisitEngland™

■ Many people have access needs, are you giving them the information about your facilities and services they need?

Hearing loop?



Support rail in the shower?



Many steps?



Clear signage?



Ground floor room available?



Area to walk my assistance dog?



**FREE
ONLINE
TOOL!**



Create your own access statement using our free, new and improved online tool:

www.visitengland.com/accessstatements

4 *Good reasons to have an access statement...*



- 1** Minimum requirement for VisitEngland accommodation and visitor attraction quality scheme members
- 2** Can help you to meet your obligations under the Disability Discrimination Act (1995)
- 3** Marketing opportunity to promote your facilities and services
- 4** Informs your visitors in one concise document

5.7 million overnight trips included someone with access needs, contributing almost £1 billion to England's visitor economy*

*UKTS, domestic overnight trips in England, January - June 2009

“If I don't know, I don't go”

Janet, a traveller with reduced mobility

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